

Provided below is Elo's Authorized Service Partners that will perform the Out-of-Warranty Repairs. Please contact them direct to receive instructions on how to submit a service claim.

Please ensure that your device is properly packaged so that no additional damage can occur during shipping. For monitors over 42" in screen diagonally, it is required that you ship the monitor on a pallet.

If there are any questions or concerns regarding warranty coverage, please visit <https://myelo.elotouch.com/support/s/> to contact local Customer Service team for assistance.

Your Country	Depot Contact	Repair Facility Address
Argentina	Jorge Intili jorge.intili@elotouch.com Tel: (5411) 4787-9172 Movil: (5411) 5116 3478	Elo Touch Solutions Av. Del Libertador 6966 8°C – CABA – Argentina (Update on 10/2020)
Brazil	Kelly Guerra kguerra@cabtec.com.br	Cabtec : Contato: Kelly Guerra Rua Niteroi,78 Centro - São Caetano Do Sul 09510-200 Brazil
Columbia	Jorge Munera jorge.munera@american-scan.com 57-320-675-1821	American Scan Contact: Jorge Munera ClI.10 South # 50FF - 28, Of.308 Medellín, Antioquia Colombia 050023
Costa Rica	Mariela Aponte TEL: 50640000482 email: admincr@grupo-megabyte.net	Megabyte ICRA S-A Oficentro plaza aeropuerto Alajuela Alajuela CR 20109 Alajuela Province Rio Segundo Costa Rica
Ecuador	Attn: Jose Luis Trujillo jtrujillo@uniscan.com.ec Phone: (+593) 2 2245919	Uniscan CIA LTD Contact: Jose Luis Trujillo ADe los Perales N47-164 y Av. Eloy Alfaro, Quito 170503, Ecuador
El Salvador	Carlos Perez carlos.perez@megabytegt.com +503 76096548	Megabyte El Salvador Calle Los Bambeues #37-A San Salvador El Salvador
Guatemala	Kevin Merlos kevin.merlos@megabytegt.com +502 23268383	52 Calle 18-86 Zona 12, Ofibodegas Petapa # 9 Ciudad de Guatemala 01012 Guatemala
Honduras	Customer support Telephone: +504 2566-0426 Mobile: +504 9463-2876 soporte@megacenter.hn	Grupo Megabyte MEGACENTER S.A 27 Calle, San Pedro Sula 21102 Honduras
Mexico	Cecilia Ramirez cramirez@tsimexico.com Tel: 55-51212158 y 55-26175069 Erika Hernandez logisticafpd@tsimexico.com Tel: 55-51212158 y 55-26175069	Tecnología Y Servicios Para La Informática, S.A. DE C.V. Calle Sagitario Lote 24 MZ-342 Col. Granjas Independencia 8a Sección Ecatepec, Mexico 55290
Nicaragua	Saul Cuadra Tel: +505 22660990 soportenicaragua@grupo-megabyte.net	Grupo Megabyte MEGABYTE NICARAGUA, S.A. De Canal 2TV 1 C. al Este Managua, Nicaragua

Panama	Jorge Diaz jorge.diaz@grupo-megabyte.net +507-6090-9599	Grupo Megabyte Attn: Jorge Diaz Calle 72 Este Panama City Panama
Uruguay	Gerardo Zipitria e-mail: gzipitria@sisteco.com.uy Phone: +598 2924 4615	Sisteco S.A. Contact: Roque Taurisano Nicaragua 1717 11800 Montevideo, Uruguay